



Our Refund & Fulfillment Policy Tickets & Travel

We appreciate your interest in our services. Here are the following steps for Events & Shows

1. You will receive an email with ticket options based on your budget and preferences.
2. Once you have selected your preference, we will email you an invoice with the total cost. **(Please be aware that payment must be received before we can secure your tickets.)**
3. After payment, you will receive a confirmation email with your order number and the expected date for receiving your tickets. Confirmation may take up to 24hrs to confirm.

Orders will be confirmed only upon receipt of your payment. Once payment is received, you cannot cancel your order. **If you need to cancel your order, do not pay the invoice or send funds. Instead, send an email stating your order cancellation to support@cdtickets.com.**

All rules and regulations must be followed by any venue. CD Tickets and Travel will adhere to all guidelines and communicate them to clients.

As there is high demand for tickets, it is essential to communicate clearly and keep the information up-to-date. We will do our best to fulfill your order with the best seats available based on your budget and preferences. After the order is complete, no changes can be allowed. All tickets are non-refundable. We cannot accommodate postponed shows or offer a refund for postponed shows. If a show/event is canceled without being postponed, you will receive an email from us regarding the expected refund date.

Orders received before 2 p.m. EST will be reviewed the same day, and orders received after 2 p.m. EST will be processed the next day.



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Travel Refunds & Fulfillment Policy

Terms and Conditions

*CD Tickets and Travel only provides quotes for a maximum of three locations at a time. Any quotes exceeding this limit will incur a fee of \$25 for each additional request.

All travel plans arranged through CD Tickets and Travel must adhere to the rules and regulations set forth by the respective airlines, hotels, theme parks, resorts, and cruise lines. These rules and regulations are non-negotiable, and we cannot issue refunds for cancellations that extend beyond your cancellation agreement. We will gladly assist you if you need to make any changes before your expiration deadline. All refunds must be requested within the time frame specified in your travel contract. Once an offer is accepted, the terms cannot be modified; any changes will require a new contract.

CD Tickets and Travel is not responsible for any misread or overlooked information.

We are not liable for any issues related to travel accommodations, flights, or theme park experiences. As a discount service, we do not control any changes to your plans. We highly recommend adding travel insurance to your vacation package; however, we have no control over the coverage provided by insurance companies.

When you receive your confirmation number from CD Tickets and Travel, you can use it to communicate with the personnel at your accommodation. If your reservation cannot be found, CD Tickets and Travel will address any problems locating your confirmation. In such cases, please contact us via email or phone for assistance.

Thank you for choosing CD Tickets and Travel.